

**Special Electronics & Designs Inc.
Warranty at a Glance**

Special Electronics & Designs Inc. will repair or replace any defective product covered under warranty within thirty (30) days after receiving the defective product, defect description and sales receipt or invoice. Special Electronics & Designs Inc., at its expense, will return the repaired or replacement product to you or, if the product has been discontinued, send you a product of equal quality and value. Upon return of the product, If Special Electronics & Designs Inc. determines repair or replacement is not feasible, we will refund the purchase price.

1. Rescom® Elite™, Rescom® Modular™, Minicom™, DP70 Series Headsets

| YEAR 1 | YEAR 2 | YEAR 3 | YEAR 4 | YEAR 5 |
|-----------------------------|----------------------------------|--------------|--------------|--------------|
| All Parts, including wiring | All Internal Electronic Circuits | | | |
| 100% Coverage | 100% Coverage | 75% Coverage | 50% Coverage | 25% Coverage |

2. Halo®, Halo Pro®, Halo Pro® Headsets, Ulti-Mate®, Vcom™, Procommander™ IV, DA Series Headsets, DQ Series Headsets, Bluetooth Headsets, Responder™

| YEAR 1 | YEAR 2 |
|---|-----------------------------------|
| All Parts Including Wiring, Workmanship | All Internal Electronic Circuitry |
| 100% Coverage | 100% Coverage |

3. AIRS™, Cygnus™, Tour & Training Headsets, HuPerT® 1000 & 2000, HuPerT® DLAs, Procommander™ III, and various SED Accessories (Air/Communication Hoses and Air Only Hoses, Acoustic Coupler, Wiring Assemblies, Headers, Rescom® Rope, Extension Cords, Junction and Receptacle Boxes)

| YEAR 1 |
|--------------------------------------|
| Defects in Materials and Workmanship |
| 100% Coverage |

4. Handsets, Cradles

| 3 MONTHS | 12 MONTHS |
|-----------------------|----------------------|
| Parts and Workmanship | Workmanship |
| 100% Coverage | Labour Coverage Only |

5. Adapter Cords

| YEAR 1 |
|----------------------|
| Workmanship |
| Labour Coverage Only |

6. Batteries, Rechargeable Batteries are not included in our warranty program at any time.

Warranties shall not extend to any Special Electronics & Designs Inc. product which has been subject to misuse, neglect, alteration or improper installation. If Special Electronics & Designs Inc. determines that the defect was caused by misuse, neglect, alteration or improper installation, the customer will be responsible for the payment of repair or replacement of the defective product and return the product to you at your expense (after receipt of payment of repair and shipping).